

Terms and Conditions for Ticket Purchases

By purchasing a ticket to any event organized by **TCF York x TMU**, you agree to the following Terms and Conditions.

1. Ticket Purchase Agreement

All ticket purchases are final and non-transferable unless explicitly stated otherwise. By purchasing a ticket, the purchaser agrees to abide by these Terms and Conditions as well as any additional rules or policies set forth by the event organizers or venue.

2. No Refund Policy

All ticket sales are final.

Refunds will **not be issued within 7 days of the scheduled event date** under any circumstances, including but not limited to:

- Scheduling conflicts
- Personal emergencies
- Failure to attend the event
- Travel delays
- Weather conditions affecting personal travel

Refund requests made **more than 7 days prior to the event** may be considered at the sole discretion of the event organizers but are not guaranteed.

3. Event Changes or Cancellation

The event organizers reserve the right to:

- Modify event schedules
- Change speakers, performers, or programming
- Change the venue within a reasonable distance
- Adjust event timing

If the event is **fully cancelled by the organizers**, ticket holders may be offered either:

- A refund, or

- Credit toward a future event

The organizers are not responsible for any additional expenses incurred by attendees, including travel, accommodation, or other costs.

4. Liability Waiver

By attending the event, you voluntarily assume all risks related to participation and attendance.

To the fullest extent permitted by law, **TCF York x TMU**, its organizers, staff, volunteers, affiliates, and partners shall **not be liable for any personal injury, illness, property damage, loss, or theft** that may occur during or in connection with the event.

Attendees participate **at their own risk**.

5. Conduct and Removal from Event

Event organizers reserve the right to refuse entry or remove any attendee who:

- Engages in disruptive behavior
- Harasses other attendees or staff
- Violates venue policies
- Appears intoxicated or under the influence of illegal substances
- Presents a safety or security risk

Removal from the event will **not qualify for a refund**.

6. Ticket Usage

Tickets may not be:

- Resold for commercial purposes without written permission
- Duplicated or reproduced
- Used in any fraudulent manner

The organizers reserve the right to invalidate tickets that violate these conditions.

7. Photography and Media Consent

By attending the event, attendees grant **TCF York x TMU** permission to capture photographs, video recordings, and other media during the event.

These materials may be used for:

- Promotional purposes
- Social media
- Marketing materials
- Future event promotion

Attendees waive any rights to compensation for such use.

8. Personal Information and Data Storage

When purchasing tickets, attendees may be required to provide personal information such as:

- Name
- Email address
- Payment information
- Contact details

This information is collected for the purposes of:

- Ticket processing
- Event communication
- Event management and security

Sensitive payment information is processed through **third-party payment processors** and is **not stored directly by the event organizers**.

Personal information will be handled in accordance with applicable privacy laws and will not be sold to third parties.

9. Force Majeure

The organizers shall not be held responsible for failure to hold the event due to circumstances beyond reasonable control, including but not limited to:

- Natural disasters
- Government restrictions
- Public health emergencies
- Severe weather
- Venue closure
- Power outages
- Acts of terrorism or civil unrest

In such cases, refunds or rescheduling decisions will be made at the discretion of the organizers.

10. Venue Policies

Attendees must comply with all rules and policies established by the event venue, including security procedures, prohibited items, and safety regulations.

Failure to comply may result in denial of entry or removal from the event without refund.

12. Chargebacks and Payment Disputes

By purchasing a ticket, the purchaser agrees **not to initiate a chargeback or payment dispute** with their bank or payment provider without first contacting the event organizers to attempt to resolve the issue.

If a chargeback is initiated for a valid ticket purchase:

- The ticket may be **immediately voided**
- Entry to the event may be **denied**
- The purchaser may be **restricted from future ticket purchases**

If a chargeback is determined to be fraudulent or unjustified, the event organizers reserve the right to recover any associated costs, including administrative fees, payment processing fees, and legal costs where applicable.

13. Ticket Fraud and Unauthorized Resale

Tickets may not be duplicated, copied, resold, or transferred for commercial purposes without written authorization from the event organizers.

The organizers reserve the right to **invalidate any ticket that has been duplicated, altered, or obtained through unauthorized means**, including but not limited to:

- Unauthorized resale platforms
- Fraudulent payment activity
- Duplicate ticket usage

In such cases, entry to the event may be denied without refund.

14. Limitation of Liability

To the maximum extent permitted by applicable law, **[Organization/Event Name]**, its organizers, affiliates, volunteers, partners, sponsors, and venue operators shall not be liable for any indirect, incidental, consequential, or special damages arising from or related to the purchase of tickets or attendance at the event.

This includes, but is not limited to:

- Travel costs
- Accommodation expenses
- Loss of income
- Personal inconvenience
- Lost or stolen property

Total liability, if any, shall **not exceed the amount paid for the ticket purchase**.

15. Assumption of Risk

By attending the event, attendees acknowledge that participation in public gatherings carries inherent risks.

Attendees voluntarily assume all risks associated with attending the event, including but not limited to:

- Crowd-related risks
- Accidents or injuries
- Exposure to illness
- Environmental conditions

Attendees agree that the event organizers are **not responsible for any injuries, damages, or losses** resulting from attendance.

16. Governing Law

These Terms and Conditions shall be governed and interpreted in accordance with the laws of **[Province/State] and the applicable laws of Canada**.

Any disputes arising from these terms shall be resolved in the courts located within **[Province/State]**.

17. Event Entry Policy

Admission to the event may require presentation of:

- A valid ticket
- Valid identification (if required)
- Compliance with venue security policies

Event organizers reserve the right to **refuse entry or remove attendees** who fail to comply with event rules or security requirements.

No refund will be issued in such cases.

18. Agreement to Terms

By purchasing a ticket, you confirm that you have **read, understood, and agreed to these Terms and Conditions.**